

# BUSINESS AS UNUSUAL: HOW HAMBURG'S EMS DEALT WITH THE G20 SUMMIT

[www.mediaserver.hamburg.de](http://www.mediaserver.hamburg.de) / Maxim Schulz

Godo Savinsky - Hamburg Fire and Rescue Service

2019 | Dallas, TX



# DECISION FOR THE G20 SUMMIT 2017



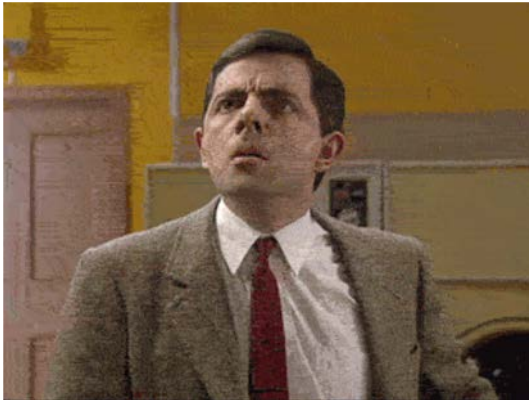
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G20 - BUSINESS AS UNUSUAL

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# DECISION FOR THE G20 SUMMIT 2017

- **Spring 2015 Hamburg is preparing for the candidature for the Olympic Games 2024**
- **Referendum in nov 2015 against the candidature for the Olympic Games**
- **Feb 2016 Chancellor Merkel announced the host of the G20 summit 2017 in Hamburg**



# EXPECTATIONS AND OBJECTIVES



No disturbance to the summit!

No restriction of individual medical care

- arrival of the emergency ambulance 5 min after the alarm
- arrival of the ems physician 12 min after the alarm
- arrival of the first 10 firefighters 8 min after the alarm

Ability to handle multiple large scenarios

Preparation for midsummer

Preparation for „special missions“ (CBRN...)

Preparation for mass demonstrations (more than 100.000 people)

- Incl. experience-oriented young people / left-wing radicals

Maximum of press coverage and media

Special wishes of the guests

Accommodation



# THE HAMBURG FIRE AND RESCUE SERVICE



**With a temporarily change in shifts and restrictions for vacation the number of active providers was doubled**

## Structure and Qualification:

2630 volunteer firefighters

- 86 fire stations including
- 18 fire stations with EMT-Basic

2751 professional firefighters

- all professional firefighters are EMT (520h)
- 800 firefighters are EMT Paramedics (3yr)
- 21 fire stations and 34 rescue stations

## Responses

- 253.686 medical responses
- 34.713 technical assistance and firefighting

# PREPARATION – VISITS / EXCHANGE



- Preparation staff (HFRS)
- Munich
  - Exchange of the experiences of the G7 summit at Schloss Elmau (2015)
- Paris
- Berlin



Grafik: Deutsche Bundesregierung - [www.g8-2015.de/](http://www.g8-2015.de/)

# PREPARATION - EXERCISE



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## Staff exercises

### CHEMRAD Exercise (HAZARD project) 13.05.2017

- >500 Participants
- mass decontamination
- funded EU project

## Exercises with police forces „know the faces“

- How to handle special protected vehicles
- Patient transport with police vehicles
- Know the skills



# SUPPORT



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## National support

North Rhine-Westphalia, Berlin, Hannover

- supra-regional MCI units
- EMS transport units
- Fire security guard
- Decontamination

ATF units (analytical task force)

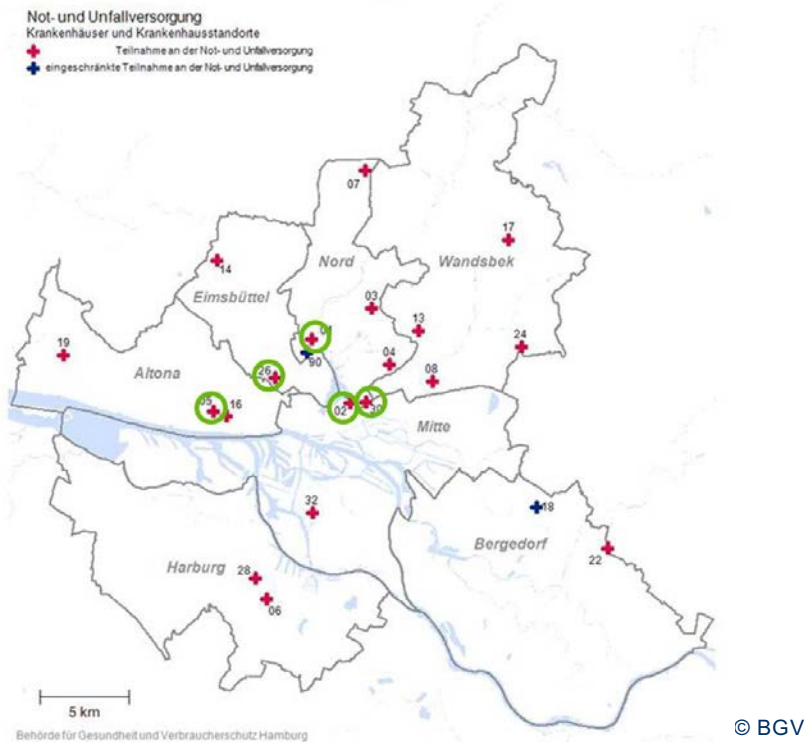
## Military support

- 24 EMS physicians (Reservists)
- Temporary expansion of the military hospital (security & capacity)



# PREPARATION - HOSPITALS

## Hamburger Krankenhäuser, die an der Not- und Unfallversorgung teilnehmen



## 21 emergency hospitals

Ability to handle 50 patients in case of MCI

- 5 level one trauma centres (supra-regional)
- 4 regional trauma centres
- 3 local trauma centres
- 2-3 annual exercises (random)
- personell reinforcement during G20 summit for 5 hospitals

# PSYCHOSOCIAL EMERGENCY CARE

## Critical incident stress management (operation section)

Peer support for ems providers

- Reduce of PTSB

Affected / Witness

- Emergency Pastoral Care



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# OPPORTUNITIES

## Education

Developing of the concept for MCI

- mSTaRT training

## Triageset

- mSTaRT Checklist
- Documentation
- Tourniquets
- Nasopharyngeal tubes
- Gloves
- Vests („Triage“)



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# OPPORTUNITIES

## Equipment – support the multifunctionality of HFRS

### Fire engines

- Triagesets
  - Tourniquets
- Slide sheets
- Basket Stretchers

### 6 MCI support vans

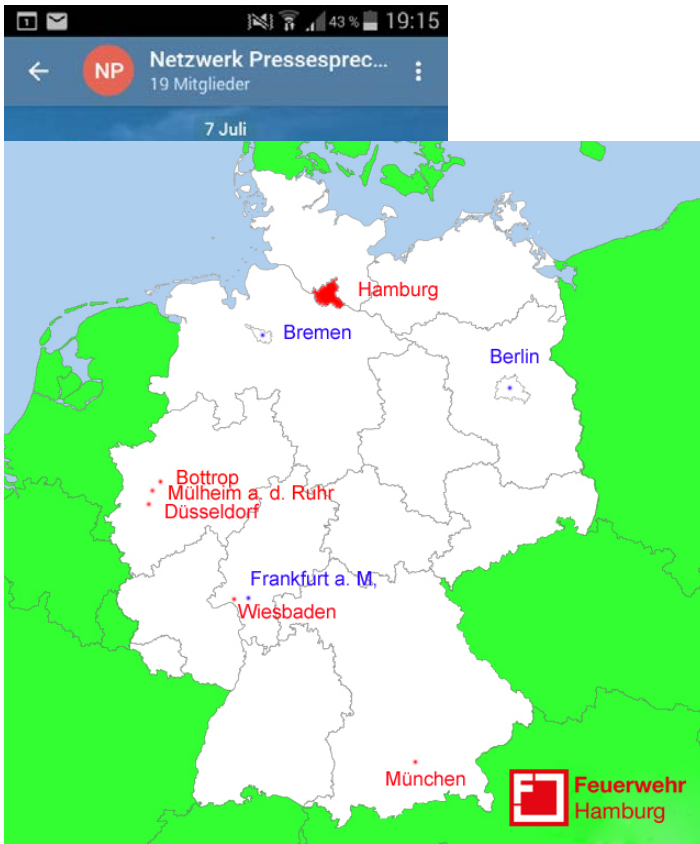
- Equipment for the Paramedics of the fire engine
- Oxygene
- EMS backpacks
- Shelter / Pavilion
- Antidotes (for 300 victims)



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# SOCIAL MEDIA SUPPORT



## Support of the press office during preparation and the summit

- Frankfurt a.M.
- Bremen
- München

## Additional support during the summit

Short request to the press office network of fire departments at the 07/07/2017

(quick reaction after 24 min)

*Virtual Operations Support Team (VOST)*

Reducing the effect of fake news

# SOCIAL MEDIA SUPPORT



**Feuerwehr Hamburg**   
@FeuerwehrHH

 Folgen

Lasst unsere Rettungskräfte an den  
[#Landungsbruecken](#) zu einem Notfall!!  
Wir kommen nicht durch!!  
[#EinsatzfuerHamburg](#) [#G20HAM17](#) [#NoG20](#)

07:34 - 7. Juli 2017

326 Retweets 482 „Gefällt mir“-Angaben



29 326 482



**Feuerwehr Hamburg**   
@FeuerwehrHH · 7. Juli

Antwort an [@FeuerwehrHH](#)

Manchmal wird ein RTW oder Notarzt von uns von einem Löschfahrzeug  
begleitet. Lasst sie durch auch wenn kein Feuer zu sehen ist! [#G20HAM17](#)

7 149 314

1 weitere Antwort



**Hojabr Seivani** [@DJ\\_NastyMind](#) · 7. Juli

Antwort an [@FeuerwehrHH](#)

Das geht gar nicht! Lasst die Rettungskräfte durch verdammt!!!!!!

## Mission tweet

With this tweet we cleared the way for the  
ambulance and fire engine.

„let our units pass...there is an emergency“

„even if you can't see any smoke, sometimes  
a fire engine supports an ambulance“

„...let them pass“

bracht Press office Hamburg Fire Department

# SUPPORTED BY THE SOCIAL MEDIA



HAMBURG, G20, WELCOME TO HELL: DIE SCHULD DER SOZIALEN MEDIEN

©C. Henne

# MEDICAL OUTPOST



Strukturierte Patientenablage für Polizei:

- 2 MCI support trucks
- 2 EMS physicians
- 1 fire engine (BF Berlin)
- ambulances



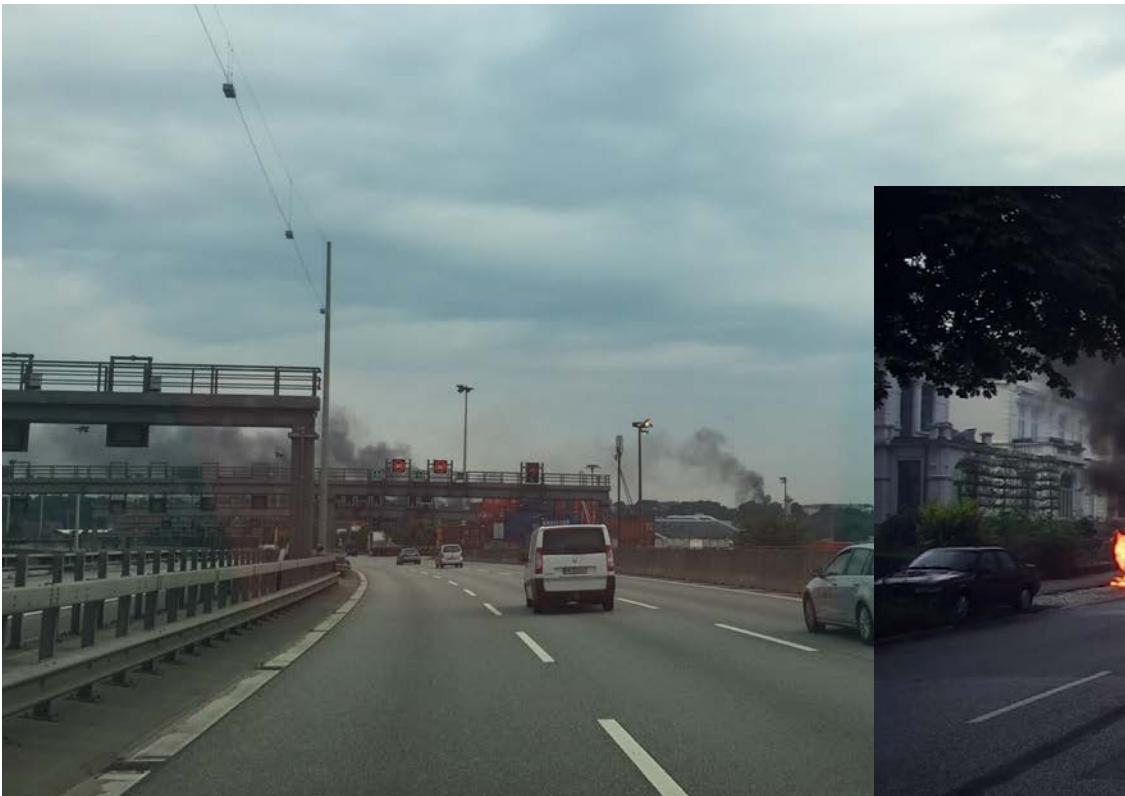
1 x activated at Millerntor (St. Pauli)

3 x prepared for deployment

Mobile treatment unit was prepared (for 50 patients and more)



# IMPRESSIONS



© G. Savinsky



© Die Welt





# IMPRESSIONS



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# GIVEAWAYS





# USE THE OPPORTUNITY

Thank you

[godo.savinsky@feuerwehr.hamburg.de](mailto:godo.savinsky@feuerwehr.hamburg.de)



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